

Luke Scott

Build it. Secure it. Automate it. Then find the next hard problem.

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Profile

Over a decade in IT — from the helpdesk through engineering to leading multiple teams — spent deliberately working across boundaries: security, data, compliance, engineering. That's given me an unusual view of how the parts of a business actually connect. What energises me most isn't managing people — it's solving tough problems and finding better ways to do things, staying hands-on across the whole lifecycle rather than drifting away from the work.

Where I've delivered

Cloud Governance

Owned Google Cloud Platform governance end to end — security best practice built in, and infrastructure that stayed governable as it scaled.

Data Engineering

Built ETL pipelines and dashboards that turned raw data into decisions teams could actually act on.

Automation & New Tech

Automated wherever it removed real friction, and introduced tools that spread well beyond where they started — judged on value, not novelty.

Identity & Access

Owned IAM across cloud and workplace platforms — Entra ID Conditional Access, access reviews and provisioning done properly, not as an afterthought.

Digital Workplace

Intune-managed endpoints across Windows, macOS and Linux — made the everyday experience simpler and less frustrating, not just kept it running.

Team Leadership

Led multiple teams over the years without losing the technical edge that got me there.

Experience

RVU — Confused.com, Uswitch, Tempcover, Money.co.uk, Mojo Mortgages

- **Client Platform Engineering Manager** • CURRENT Jan 2024 – Present
Own Client Platform Engineering across RVU's group brands — managing and securing endpoint devices day to day: patch management, one-touch deployment, and the compliance policies that keep them in check. Drive automation as a core team initiative — including introducing n8n as a group-wide platform that started in IT and now runs across engineering — and work closely with cloud infrastructure and AI teams. One foot in IT, one in engineering.
- **SecOps Automation Engineer** May 2022 – Jan 2024
A deliberate blend of IT and security — identity hardening, Conditional Access policy and compliance remediation — with automation doing as much of the manual work as possible, so the value landed on both sides at once.
- **Platform Engineer** Apr 2021 – Apr 2022
Worked on the core platform — Kubernetes and Terraform-managed infrastructure — and helped set best practice across the platforms the group built on: GCP and GitHub, as it scaled.

- Data Platform Success Engineer** Dec 2019 – Mar 2021
 Built data pipelines and ETL processes on RVU's data platform, created dashboards for the business, and supported the analysts who relied on the platform day to day.
- Houseful** — Zoopla, Alto, Hometrack
- 2nd Line IT Support Engineer** Sep 2017 – Dec 2019
 Handled 2nd line support and administered core systems — Active Directory, Google Workspace/Office 365 and device management — while working on projects alongside 3rd line and improving internal processes like joiners/movers/leavers and device builds.
- Lion Academy Trust**
- IT Manager, Training & Development Lead** 2015 – Sep 2017
 Led cloud technology rollout across a multi-academy trust — from procurement and vendor relationships through to staff training — while managing a team of IT Leads and Technicians across multiple sites.
- Senior Technician** 2013 – 2015
 Ran IT across 6 sites with a team of up to 5 technicians, setting service desk standards and administering multiplatform environments spanning Windows, Mac, Google and Microsoft.
- 9ine Consulting**
- IT Technician** 2012 – 2013
 Supported schools' networks and ICT equipment, delivering 1st-line technical support to staff and students.

How I operate

LEADERSHIP

The version of leadership I value is the unglamorous kind: coaching people, setting a clear direction, and getting blockers out of the way — not sitting between the work and the people doing it. I've stayed technical throughout, deliberately — some of my best calls as a lead came from staying close enough to the work to understand what I was asking people to do.

BUSINESS-WIDE IMPACT

My background is IT-first, but the impact isn't limited to IT. Compliance, Privacy, Legal and InfoSec are teams I work with directly — improving how they work through automation and better process design. When I build something, I bring the perspective of the teams who actually have to live with the result.

PHILOSOPHY

I don't do things a certain way just because that's how they've always been done — my default is to understand why something works, and change it if the reason no longer holds up. I judge technology by leverage, not novelty, and keep pulling IT closer to what I see as the new normal: configuration as code, CI/CD, and the same rigour engineering teams take for granted.

Technical

Endpoint Microsoft Intune · Jamf · Windows, macOS & Linux
Identity Microsoft Entra ID · Google Workspace · Conditional Access · SAML, SCIM & OAuth
Data dbt · Data Studio · Tableau · Google Analytics · ETL pipelines
Cloud Google Cloud Platform · IAM · Kubernetes (GKE)
Automation n8n · Python · Bash · Scripting · APIs · Vanta
Infrastructure Docker · Linux · networking · Git & GitHub · CI/CD · Terraform